

**CHET VALLEY MEDICAL PRACTICE**  
**PATIENT PARTICIPATION GROUP**



Patient Participation Group

Our next meeting will be held on  
**Tuesday 27th March 2018**

**Cathy Mingay**

*Physiotherapy Clinical Manager*

**“How to access the service and the services offered”**

**at 7.30 pm**

*Doors open at 7.15pm*  
Refreshments on the night

**PLEASE JOIN US EVERYONE WELCOME**

**All patients are members of the Patient**

Remember you can check our website:  
**[www.loddondoctorsurgery.co.uk](http://www.loddondoctorsurgery.co.uk)**

Our website also has a link to EMIS access for booking or cancelling appointments and to order repeat medication.



# PULSE



Newsletter

December 2017



Chet Valley  
Medical Practice

George House, 40-48 George Lane,  
Loddon, Norfolk NR14 6QH

**TELEPHONE OPTIONS**

0-To cancel an appointment

*Answer machine 24 hrs*

1-To make or change an  
Appointment

2-General Enquiries

**Out of Hours - 111**



**TELEPHONE**

**8.30-6pm**

**01508 520222**

**Fax: 01508 528579**

Dispensary line: 10-12 noon 2-5pm  
01508 522769

Email: [loddon.doctors@nhs.net](mailto:loddon.doctors@nhs.net)

Website: [www.loddondoctorsurgery.co.uk](http://www.loddondoctorsurgery.co.uk)



### STAFF NEWS

The practice has recently employed a Community Based Nurse, Louise, many of our patients will already know Louise from her time working as a district nurse. Louise is working closely with the doctors to care for house bound patients. We also have a new practice nurse, Rebekah who has made the transition from working at the Norfolk and Norwich hospital to working in primary care with us.

Dr. Anika Reynolds has recently given birth to her second daughter and will be on maternity leave until late 2018.

### PPG Purchases

The Patient Participation Group have recently purchased some equipment for the surgery.

**Clock for the waiting room:** to assist patients with Dementia or similar conditions

**Dermatoscopes for each GP:** used to distinguish between benign and malignant skin lesions, especially for diagnosis of Melanoma



## Christmas & New Year Closure

We will be closed on:

**Monday 25th, Tuesday 26th December  
and Monday 1st January**

**If you need urgent medical assistance  
during the closure period please contact 111**

### Prescription Requests

Please remember to order your medication in advance to avoid running out over the festive period.

All requests for repeat medication will be processed in the normal way.

Please allow 4/5 days for repeat prescriptions to be processed and do not order excess amounts of medication, thank you

The dispensary telephone line is available daily for enquiries between 10-12 noon and 2-5pm daily on 01508 522769



### Flu Vaccinations

The Flu vaccinations for this year are coming to an end. We successfully held two Saturday morning clinics which were well attended. Our last clinic will be held early December. If you are eligible and would like one of these appointments please contact the surgery.

### Shingles Vaccinations

We are currently holding monthly clinics for Shingles Vaccinations, we are contacting eligible patients to attend these clinics. If you have already been offered this and have not yet booked an appointment please contact the reception team.



### FUNDRAISING BY STAFF

Surgery staff recently took part in fundraising for Children In Need by taking part in the Gung-Ho event in Norwich which was a 5km obstacle course.

They raised £672



### Generic Medication

We are no longer able to guarantee that a specific make of generic medication will be provided to patients due to imposed pressures outside of our control.

We will continue to work within NHS budgets and prescribe medication by it's generic name but we are not able to guarantee that each months medication will be from the same manufacturer.

The type and strength of your medication will not change although the name might.

Our website has a link to medicines information: <https://www.nhs.uk/conditions/medicines-information/>



**We wish you all a Merry Christmas  
& Happy New Year**

