

# CHET VALLEY MEDICAL PRACTICE

Welcome to the Autumn edition of our Practice newsletter through which we endeavour to keep you up to date with the latest Practice and health news.



## CHRISTMAS/ NEW YEAR OPENING TIMES



Tuesday 24 December	Normal opening hours
<b>Wednesday 25 December</b>	<b>Christmas Day - CLOSED</b>
<b>Thursday 26 December</b>	<b>Boxing Day - CLOSED</b>
Friday 27 December	Normal opening hours
Monday 30 December	Normal opening hours
Tuesday 31 December	Normal opening hours
<b>Wednesday 1 January 2020</b>	<b>New Year's Day - CLOSED</b>
Thursday 2 January	Normal opening hours

## STAFF NEWS

We welcome to the Practice reception/admin team Heidi who has previous experience in patient services. Heidi will be learning her new role of working within General Practice and will soon become an invaluable member of the team dealing with patients and meeting their needs. We say farewell to Christina who has retired from the Practice team after fifteen years. We wish her a happy and healthy and well deserved retirement.

## DISPENSARY TEAM NEWS

### CHRISTMAS AND NEW YEAR PRESCRIPTION ARRANGEMENTS

Please remember to order your medication in advance and allow at least four to five working days for processing to prevent running out over the festive period.



Late requests for medication may result in a delay. Please note there is not the need to order in excess. We thank you for your cooperation.

## **NURSING TEAM NEWS**

Earlier this month we said farewell to two member of the nursing team. Gail and Jill were health care assistants here at the Practice. We wish them both a happy and healthy retirement

If you have not yet had your flu vaccination and are eligible please contact the Practice to arrange an appointment.

Due to the limited supply of childrens flu vaccines we are prioritising children 'at risk' those are high 'at risk' and will contact parents/guardians when vaccines become available.



## **BREAST SCREENING SERVICE**

The mobile breast screening unit will be here at the Practice from Monday 6<sup>th</sup> – Friday 24<sup>th</sup> January 2020. Those women who are eligible and registered with the Practice will receive an invite from the Breast Screening Service with a date and time to attend an appointment here at the Practice. We would encourage all patients to attend. Should you have any queries, please contact the Breast Screening Service by telephoning: 01603 287777.

## **YELLOW FEVER CENTRE**

Please note we no longer offer the Yellow Fever Vaccination. Should you require the vaccination for travel, please contact the Global Travel Clinic in Norwich – Telephone: 01603 667323.

We are unable to re-issue Yellow Fever Certificates.

## **PATIENT PARTICIPATION GROUP**

The next Patient Participation Group will be on

**TUESDAY 31<sup>st</sup> MARCH – 2020**



Stacy Robertson from 'Carers Matters' will be providing a talk on the service which offers support to carers of those with an illness, disability and those who cannot manage without carer support

Doors open at 7.15 pm  
Refreshments on the night

All patients are members of the Patient Participation Group and are welcome at the meetings  
Please join us.

*From the Chet Valley Medical Practice team we wish you a Happy Christmas and New Year*